

6444 E. Spring St. Ste. 629
Long Beach, CA 90815
Office: 310.933.8237
Fax: 424.338.6606



CA 460959 TCP 34930 A

trustus@creditable-service.com

www.creditableservice.com

CREDITABLE EXPRESS

We're not safety blinded, we're safety minded

CREDITABLE EXPRESS, LLC TERMS OF SERVICE

Welcome to Creditable Express!

Thanks for using our transportation services. Services are provided by Creditable Express, LLC. Located in Long Beach, CA 90815, United States. By using our Services, you are agreeing to these terms. Please read them carefully. Our additional terms of services requirements (including age requirements) may apply.

TERMS & CONDITIONS

These are the general Terms and Conditions of the contract. These Terms and Conditions are binding regardless of whether you read or understand them. If you do not understand anything contained herein, please call our office for an explanation **310.933.8237**.

CUSTOMERS RESPONSIBILITIES

Creditable Express, LLC is not responsible for personal items left on the bus. The customer is responsible for his/her own property. The customer is responsible for all tolls, parking, park entrance fees, driver lodging and/or attractions. This contract is a projection of mileage and/or hours per your itinerary. Any changes that increase the mileage or hours will be charged to the customer. Creditable Express, LLC will bill the customers for any damage done to the bus. Passengers and escorts must remain seated to the rear of the white line at all times when a bus is in motion. In the event that a dispute or unpaid balance arises, the customer is responsible for all fees.

ADDITIONAL INFORMATION

Final itineraries must be received in our office at least 7 days prior to departure for safety review. The Department of Transportation prohibits drivers to be on duty for more than 16 hours per day, 10 of which are driving hours. The driver must be given 8 consecutive hours off duty before returning to "on duty".

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CANCELLATION AND NO SHOW POLICIES

We determine the rescheduling and cancellation policies and apply them at our discretion. You should contact us directly, for any rescheduling or cancellation questions. Creditable Express Policy is available and is incorporated into these Terms on our FAQ page located on our website.

PRIVACY

Creditable Express, LLC. Recognizes and respects the privacy of those who use this website. When you opt to provide Creditable Express, LLC. With personal information, Creditable Express, LLC. will treat such information in a responsible manner. Creditable Express, LLC. does not intend to collect personal data from individuals under the age of 18.

RIGHT TO REFUSE SERVICE

- Creditable Express, LLC reserves the right to refuse to transport a person or persons under the influence or whose conduct is objectionable to other passengers or the safe operation of the Bus
- Creditable Express, LLC reserves the right to cancel any charter trip for non-payment or unsigned contracts. All contracts require signature and payments to be considered valid.

BUS RULES & REGULATIONS FOR STUDENTS

- A trip supervisor must sit at every emergency exit to supervise the passengers.
- Stay out of the danger zone (12 feet from the bus in all directions) at all times.
- Exercise good manners, caution, and consideration for other people.
- Follow the directions of the bus driver; his/her primary concern is for your safety.
- Do not push, crowd, or disturb others.
- Always use the handrail and proceed up the steps one at a time.
- Keep your heads, hands, feet (all body parts) inside the bus.
- Keep the aisle and exits clear.

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- Remain seated until the bus comes to a complete stop.
- Keep all food and drinks off bus unless customer(s) are willing to pay \$150 clean up fee that's non-refundable.(water is permitted)
- The emergency door may only be opened at the direction of the bus driver. If the door is opened in non-emergency situation, it could endanger the lives of the other passengers.
- The bus may or may not stay at destination due to parking, hazards or Drop-Off/Pick-Up requests, so please be specific with the driver as to departing time and meeting location.

Thank you for your business!